

Mobile GSCS (M-GSCS) Training Guide for ASCs

June 2021

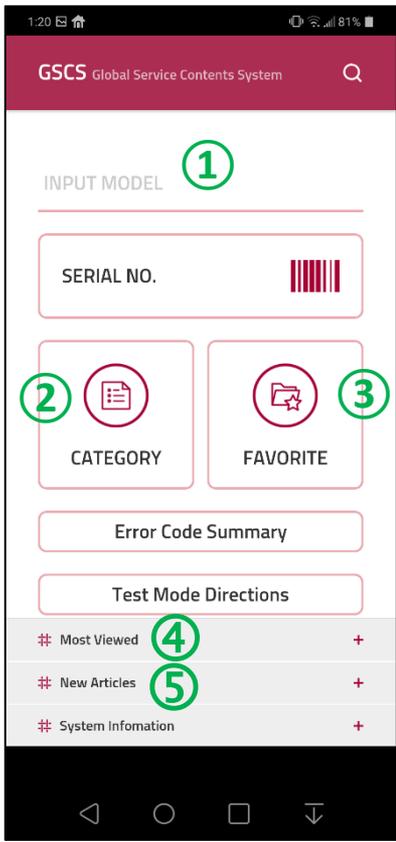
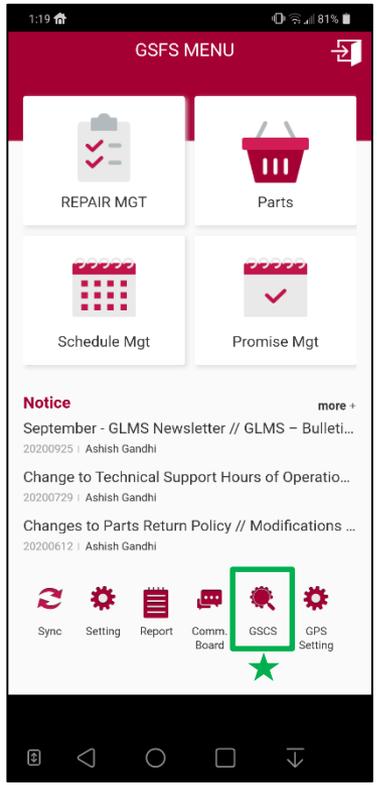
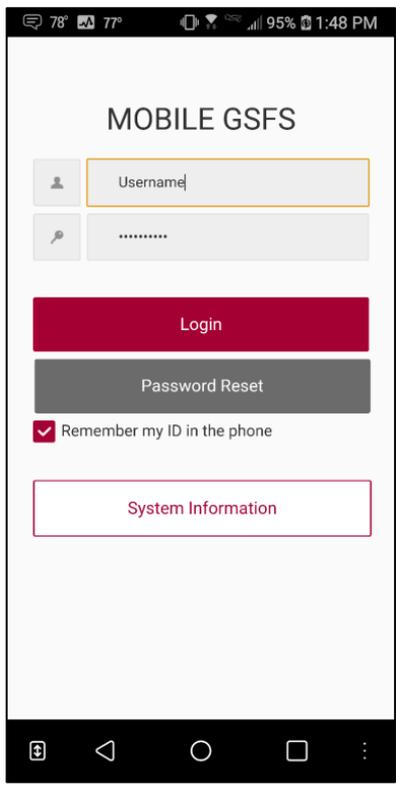
1. Access Mobile GSCS

Menu Name : Main	Access : GSFS Mobile / GSCS Mobile
Access Mobile GSCS	

- Download the Mobile GSFS App from:
<http://gsfplus-america.lge.com/gsfMobile.jsp>
- For **iOS devices**, please refer to the last page

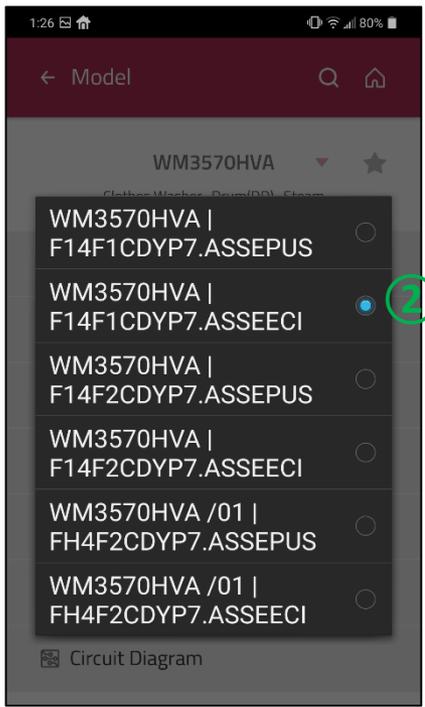
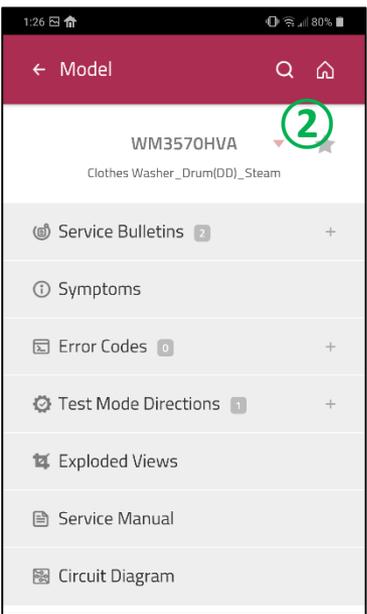
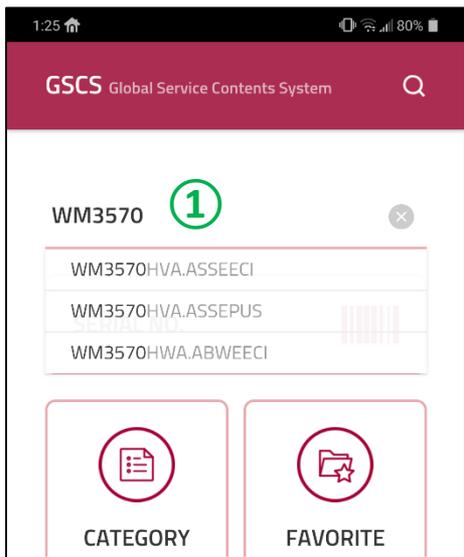
Outline
Main Screen
Access by clicking GSCS link in Mobile GSFS Main Screen. ★

- Function**
1. Search by Model Number
 2. Switch to Product Category List Screen
 3. Switch to Favorite List Screen, which
 4. Most Viewed contents for last 2 years
 5. Articles registered during last 3 month



2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	



Outline

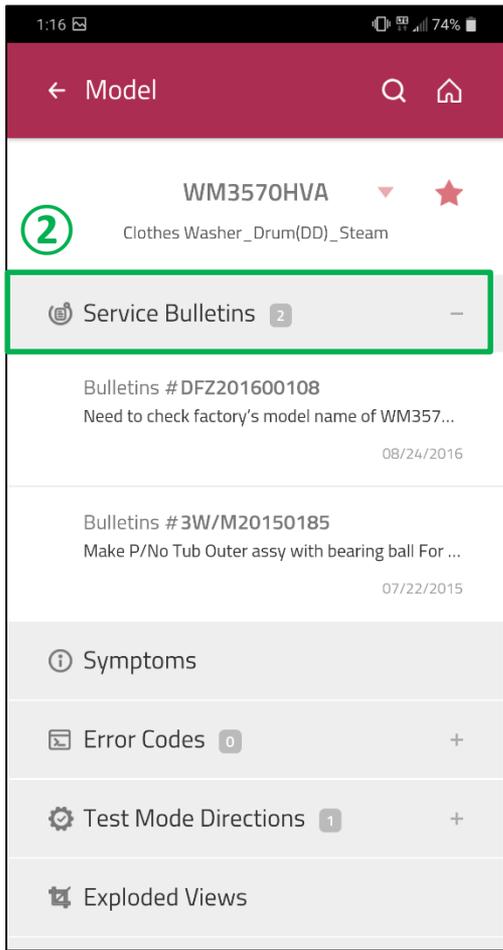
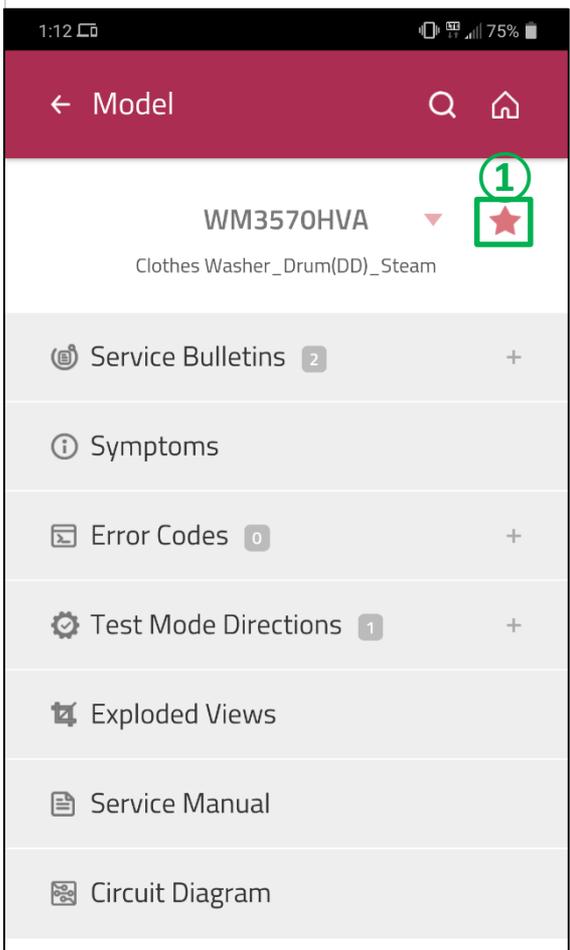
Search by Model Number and access to the contents of the Model.

Function

1. Type 2 or more digits of the model number and you will see up to 5 matching models.
2. By clicking on the drop down arrow next to the model number, you can see the different versions available and select the appropriate one
3. You can now see registered contents of the selected model in the Model Detail Screen.

2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

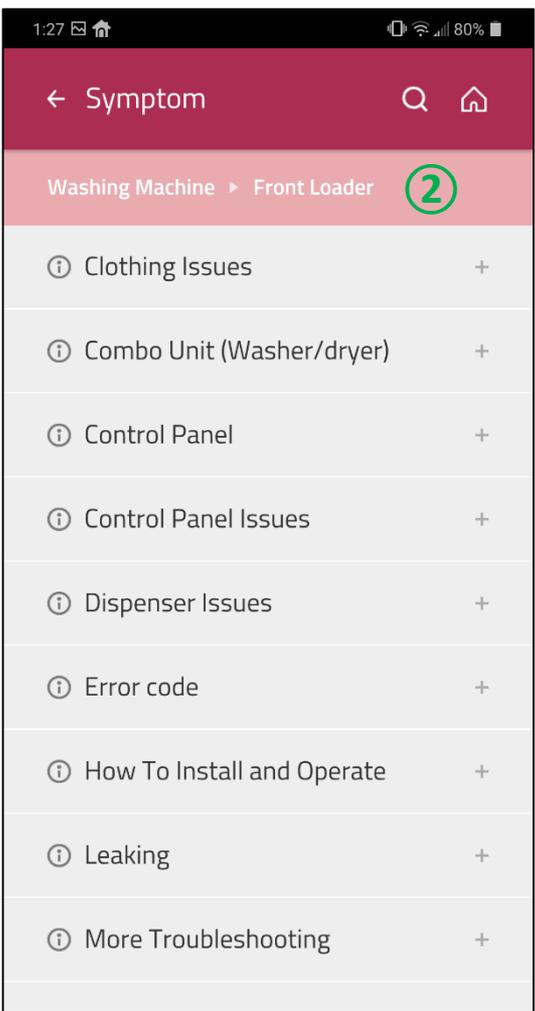
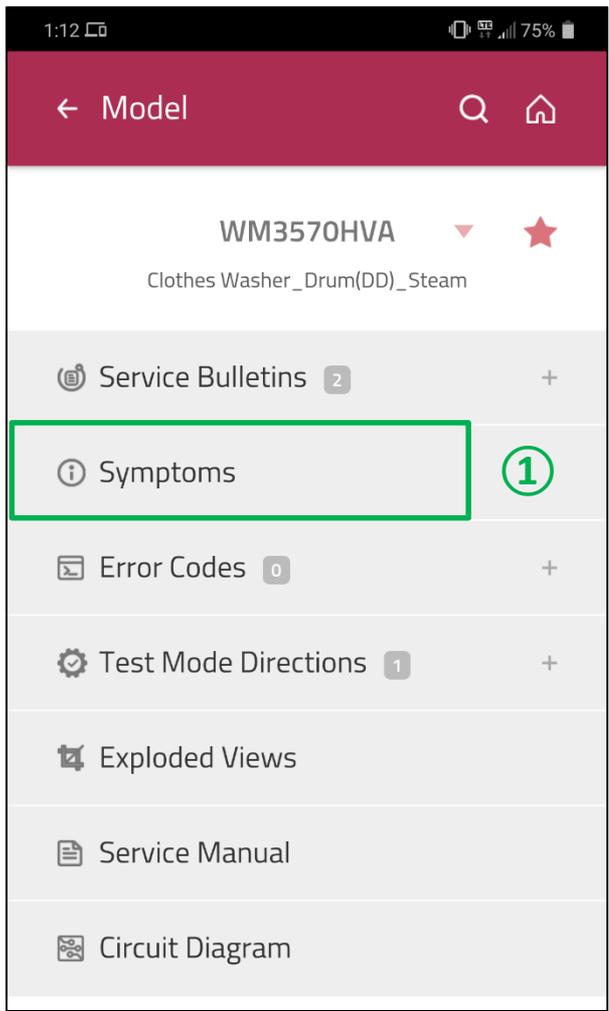


Function

1. You can add the selected model as one of your Favorites.
2. View Service Bulletins of selected Model.

2. Model Detail

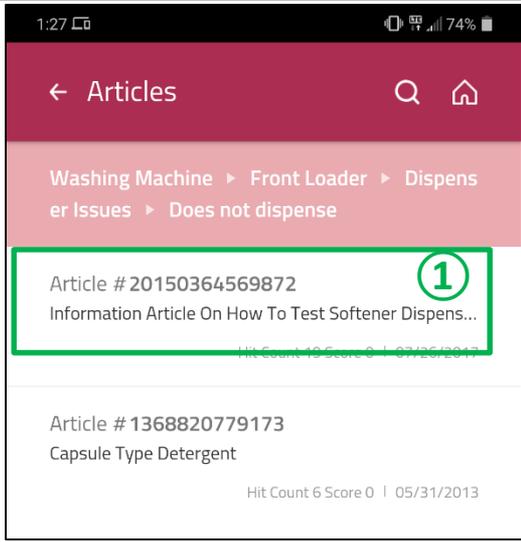
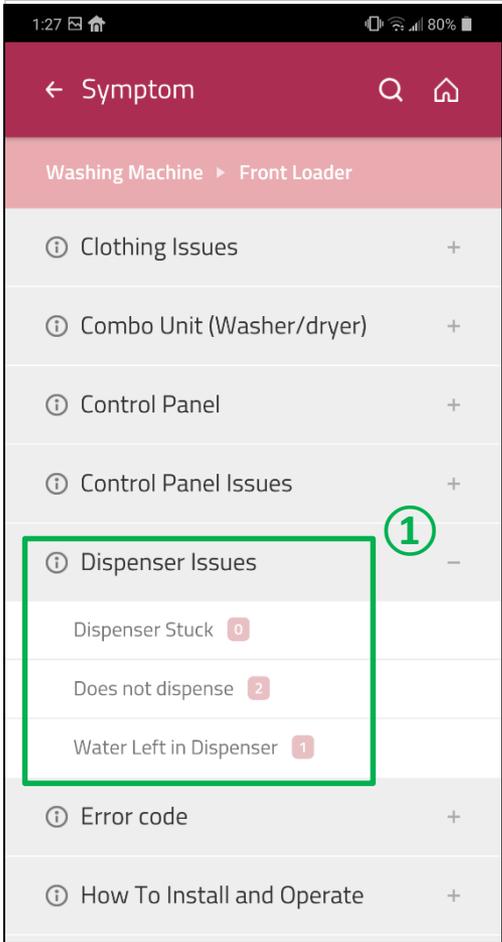
Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	



- Function**
1. View Symptoms of selected Model.
 2. You will see the Sub-Symptoms and registered contents of the selected Symptom / Sub-Symptom.

2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

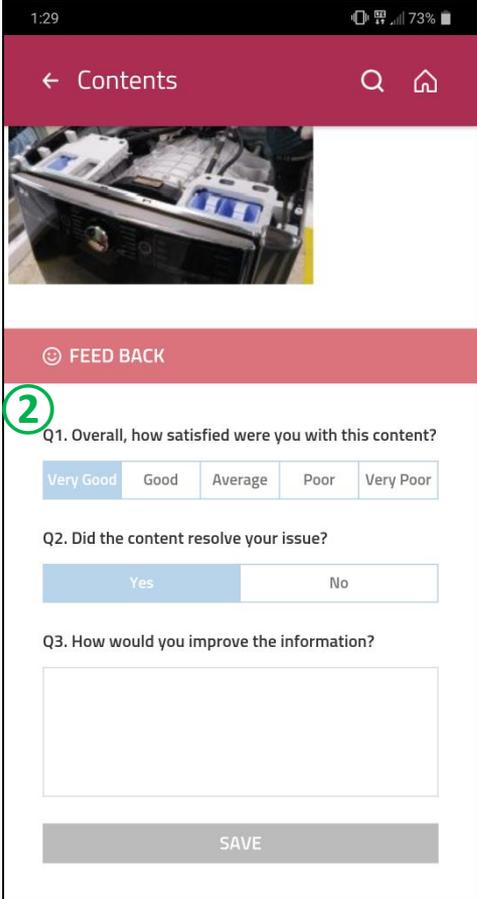
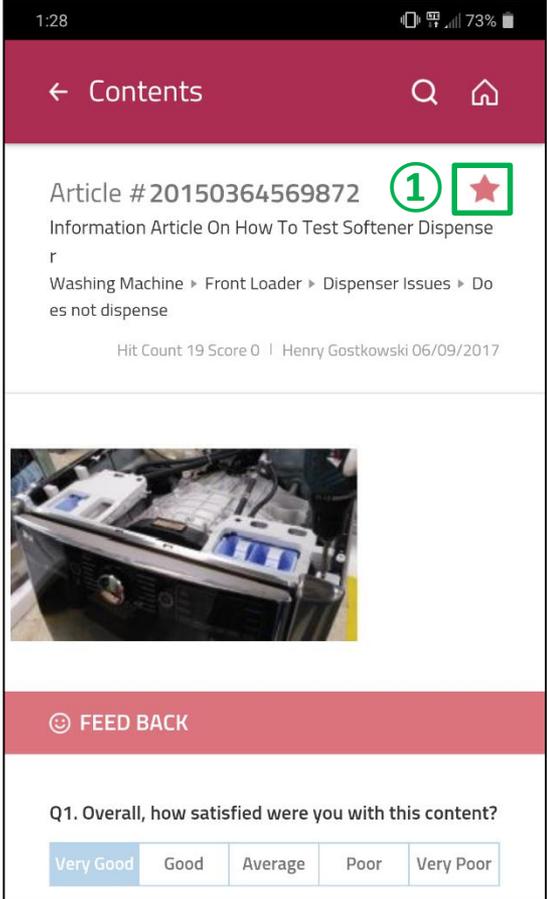


Function

1. View Articles of selected Sub-Symptom.
2. View the contents of selected Articles

2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

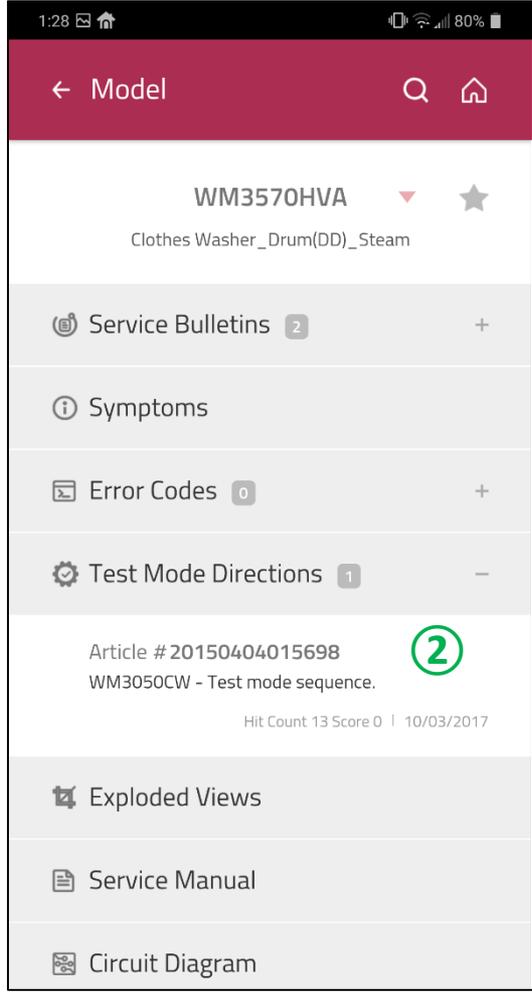
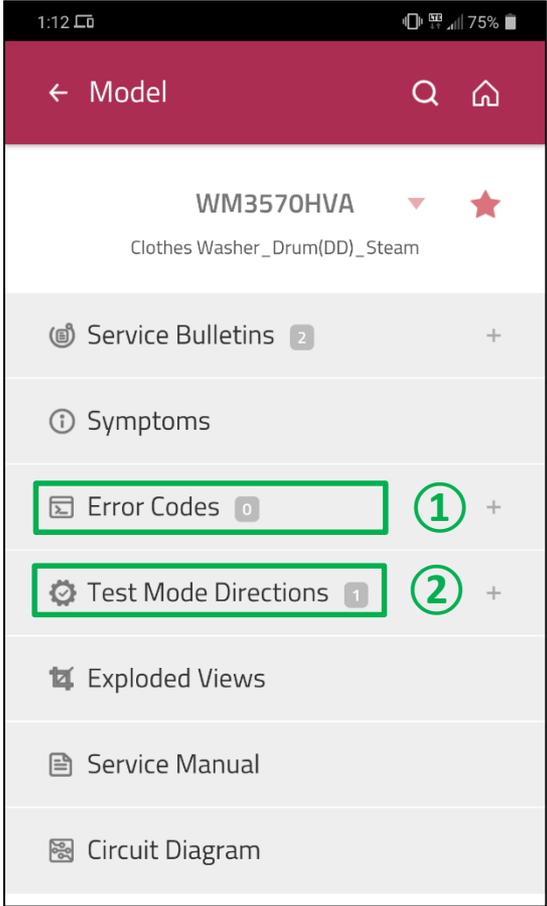


Function

1. You can add the Articles as one of your Favorites.
2. You can provide feedback on the Article.

2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

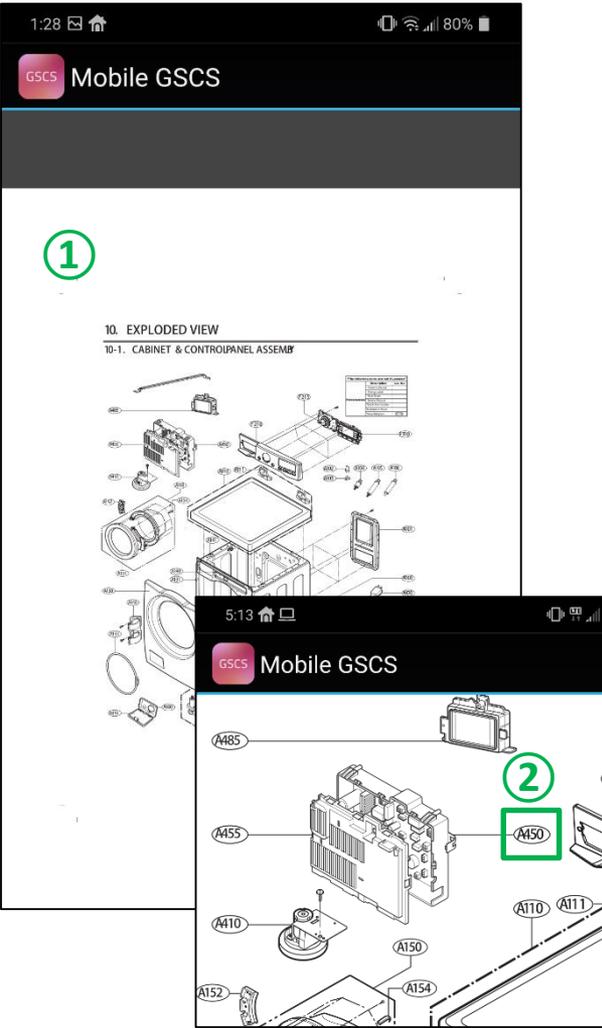
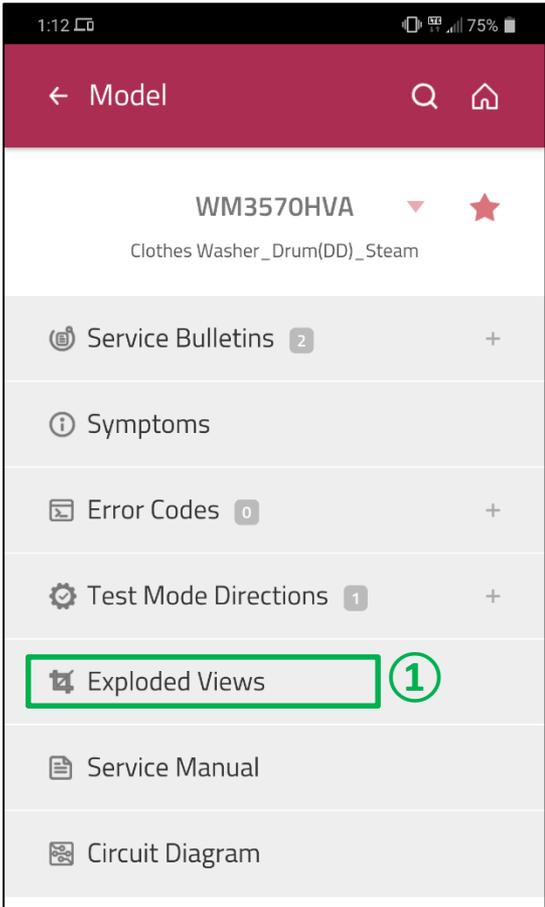


Function

1. View Error numbers of selected Model.
2. View Test Mode Directions of selected Model through Articles relating to that model and similar models

2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	



Function

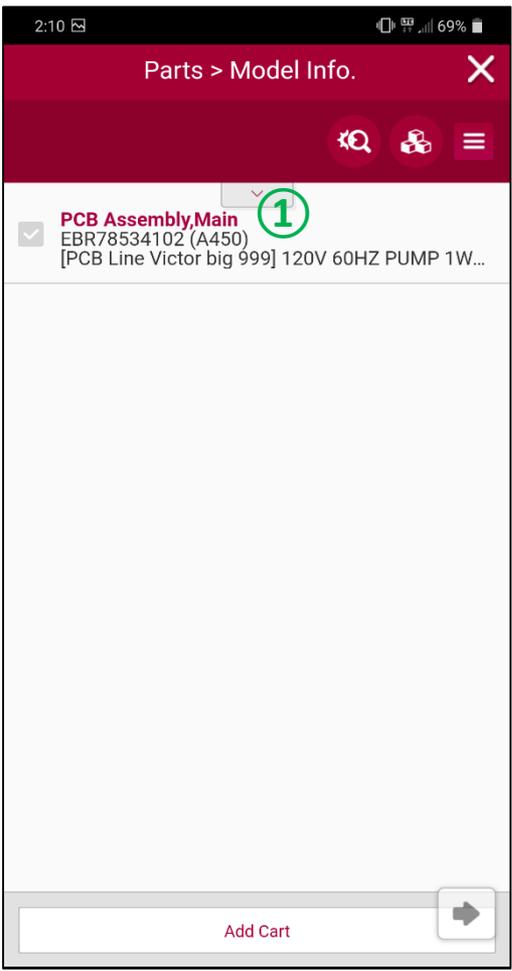
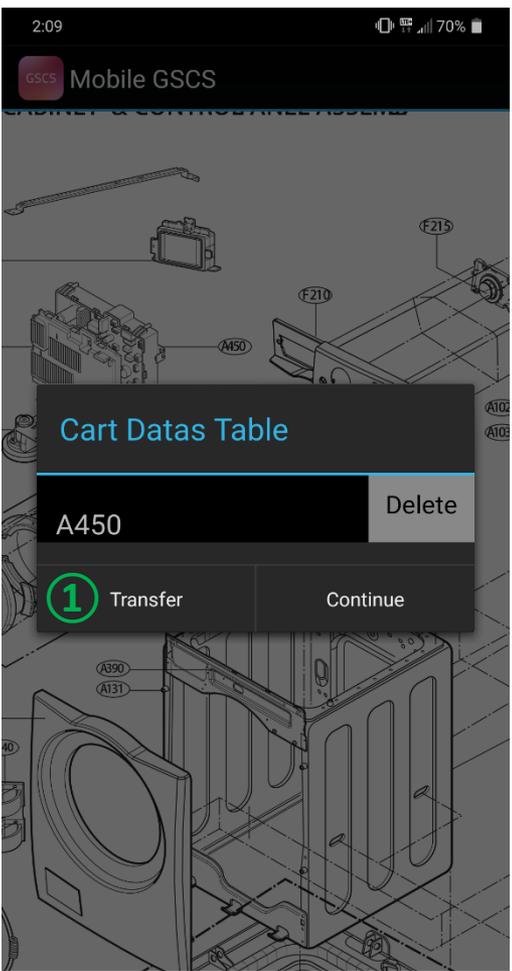
1. View Exploded View of selected Model,
2. Select the location number that you need check the part information for

2. Model Detail

Menu Name : Model

Access : GSFS Mobile / GSCS Mobile

Model Detail Screen

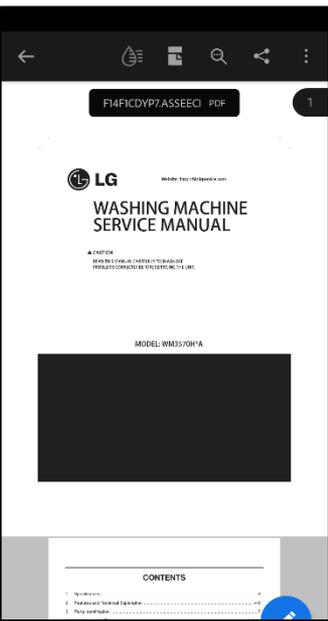
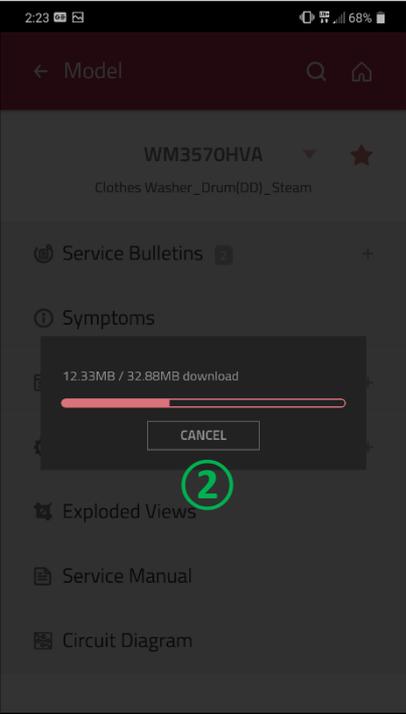
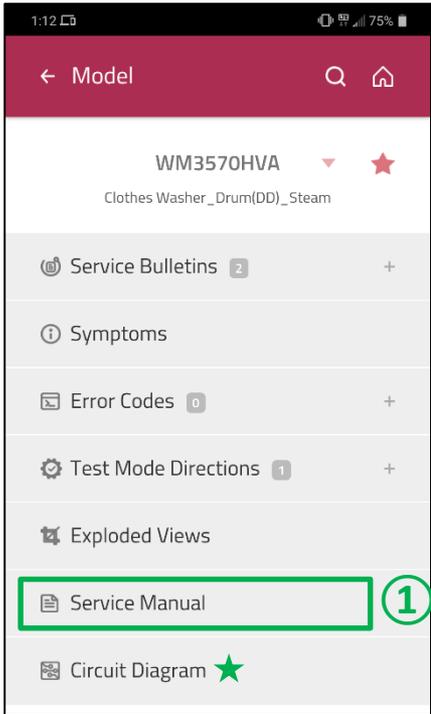


Function

1. By clicking on "Transfer", you will see the parts information of the selected location.

2. Model Detail

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	



Function

1. You can download the Service Manual.
2. You can cancel the download if required

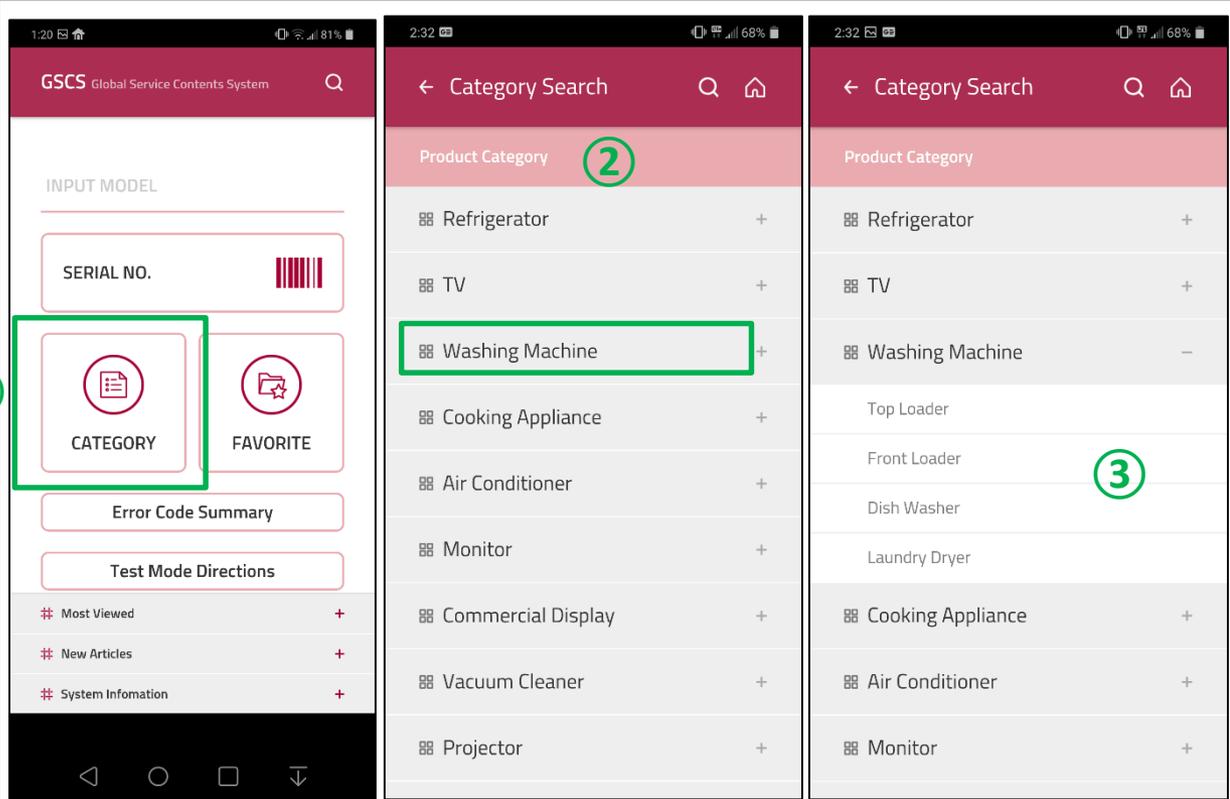
★ Please note that "Circuit Diagram" may not be available for all models but can be found in the Service Manual

3. Category

Menu Name : Category Search

Access : GSFS Mobile / GSCS Mobile

Product Category Screen



Outline

Access to the Symptom contents by Product.

Function

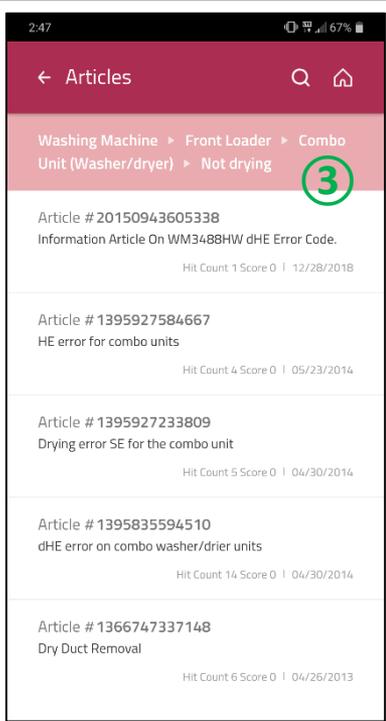
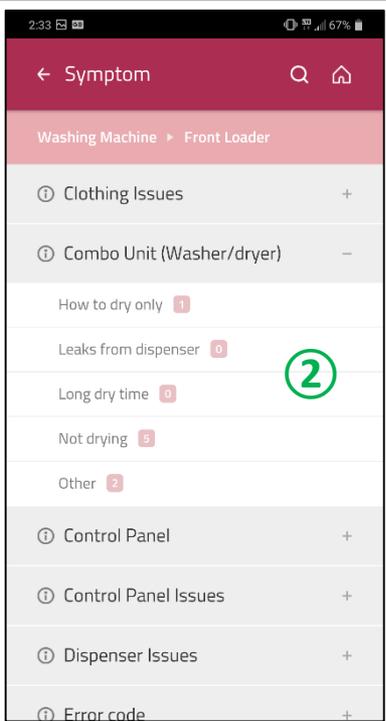
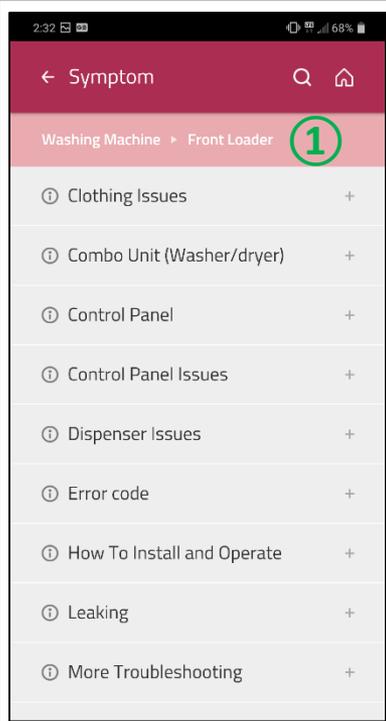
1. Switch to Product Category List Screen.
2. Select the Product.
3. Select the Product Sub-Category

3. Category

Menu Name : Category Search

Access : GSFS Mobile / GSCS Mobile

Product Category Screen

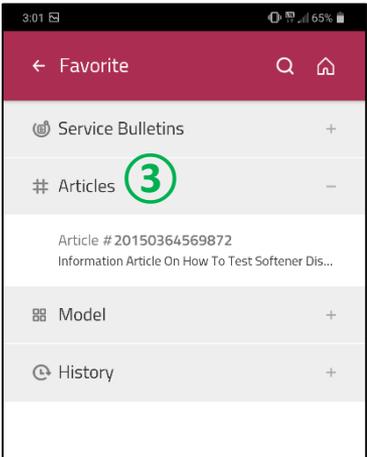
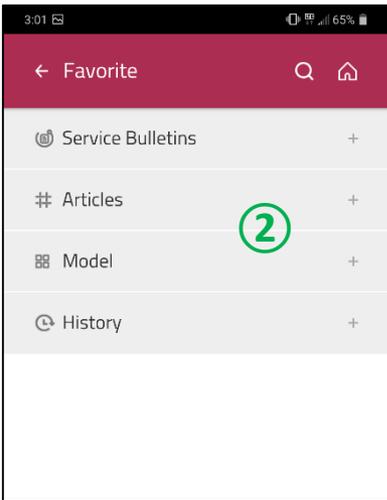


Function

1. View Symptoms of selected Product.
2. View Sub-Symptoms of selected Symptom.
3. View all articles related to the selected Sub-Symptom. Click on the article to view its contents

4. Favorite

Menu Name : Favorite	Access : GSFS Mobile / GSCS Mobile
Favorite Screen	



Outline

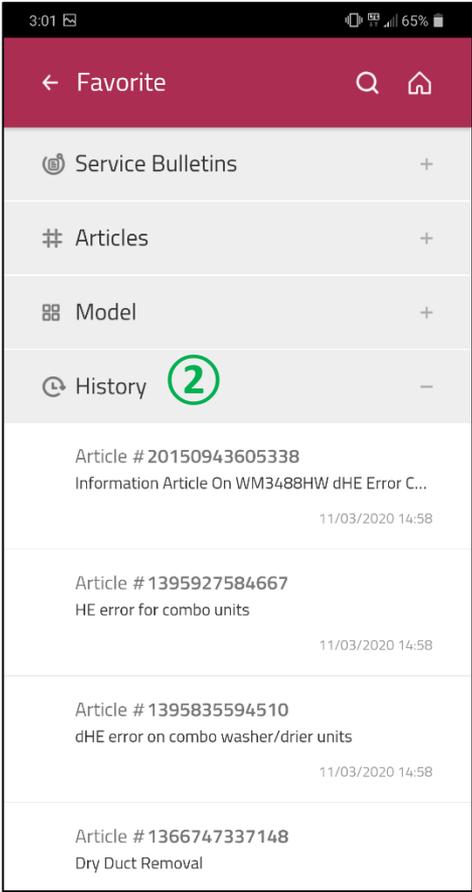
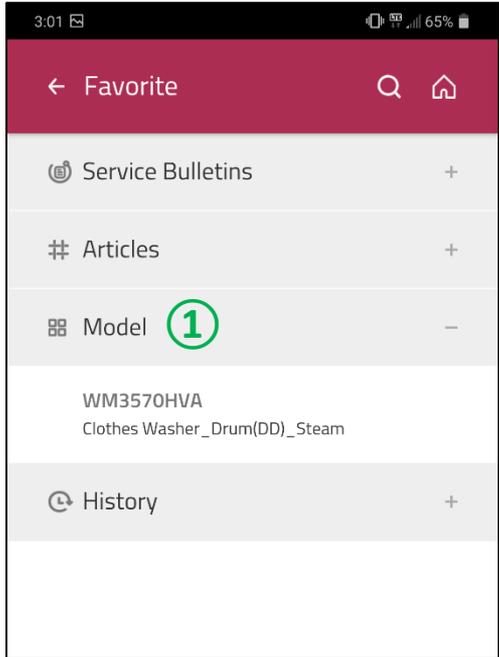
Access to your Favorites and view History.

Function

1. Switch to Favorite List Screen.
2. Here you can find all of the content that you set as a Favorite in the app
3. Articles will show all articles that you selected as a Favorite

4. Favorite

Menu Name : Favorite	Access : GSFS Mobile / GSCS Mobile
Favorite Screen	



Function

1. Model will show you the list of Models you've added as your Favorite.
2. Under History, you can see up to 20 Service bulletins and Articles that you recently clicked on

Installing M-GSCS on iOS Devices

Mobile GSFS+/M-GSCS (iOS) now has two separate links for download.

Download BOTH links prior to log in.

For iOS, please use BOTH the below links for download:

<https://gsfsplus-america.lge.com/gsfsMobileIOS.jsp>

<https://gsfsplus-america.lge.com/gscsMobileIOS.jsp>

With iOS, you may see two separate app icons on your device screen.

Use the icon titled GSFS-plus to log in.

When GSFS-plus opens, click on the GSCS icon **within** GSFS-plus.



NOTE: It's important BOTH links are downloaded prior to log in.

NOTE: If you are downloading to iOS for the first time, the app may be locked out or "untrusted" because it's not from the Apple store. You must go into your settings "General" then "Device Management" and "trust" LG Electronics.
