LGE Internal Use Only



Mobile GSCS (M-GSCS) Training Guide for ASCs

June 2021



1. Access Mobile GSCS

 Menu Name : Main
 Access : GSFS Mobile / GSCS Mobile

 Access Mobile GSCS
 Image: Comparison of the second second

- Download the Mobile GSFS App from: <u>http://gsfsplus-america.lge.com/gsfsMobile.jsp</u>
- For **iOS devices**, please refer to the last page



Outline Main Screen Access by clicking GSCS link in Mobile GSFS Main Screen.

- 1. Search by Model Number
- 2. Switch to Product Category List Screen
- 3. Switch to Favorite List Screen, which
- 4. Most Viewed contents for last 2 years
- 5. Articles registered during last 3 month

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	



🗟 Circuit Diagram

Outline

Search by Model Number and access to the contents of the Model.

Function

1. Type 2 or more digits of the model number and you will see up to 5 matching models.

2. By clicking on the drop down arrow next to the model number, you can see the different versions available and select the appropriate one

3. You can now see registered contents of the selected model in the Model Detail Screen.

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

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← Model	Q Â	÷
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Service Manual		Ø
🗟 Circuit Diagram		Ħ



- 1. You can add the selected model as one of your Favorites.
- 2. View Service Bulletins of selected Model.

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

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 Clothing Issues 	+
① Combo Unit (Washer/drye	r) +
 Control Panel 	+
⑦ Control Panel Issues	+
① Dispenser Issues	+
③ Error code	+
How To Install and Operat	e +
① Leaking	+
③ More Troubleshooting	+

- 1. View Symptoms of selected Model.
- 2. You will see the Sub-Symptoms and registered contents of the selected Symptom / Sub-Symptom.

Menu Name : Model Access : GSFS Mobile / GSCS Mobile Model Detail Screen

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Does not dispense 2 Water Left in Dispenser 1		
 Error code 		+
 How To Install and Operate 		+

- 1. View Articles of selected Sub-Symptom.
- 2. View the contents of selected Articles

Menu Name : Model	Access	: GSFS Mobile / GSCS Mobile
Model Detail Screen		
1:28 Image: Table and table a	1.29 Image:	 Function 1. You can add the Articles as one of your Favorites. 2. You can provide feedback on the Article.
☺ FEED BACK		
Q1. Overall, how satisfied were you with this content? Very Good Good Average Poor Very Poor	SAVE	

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	

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- 1. View Error numbers of selected Model.
- 2. View Test Mode Directions of selected Model through Articles relating to that model and similar models

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	



Function

- 1. View Exploded View of selected Model,
- 2. Select the location number that you need check the part information for

Menu Name : Model	Access : GSFS Mobile / GSCS Mobile
Model Detail Screen	





Function

1. By clicking on "Transfer", you will see the parts information of the selected location.





★ Please note that "Circuit Diagram" may not be available for all models but can be found

3. Category

Menu Name : Category Search

Access : GSFS Mobile / GSCS Mobile

Product Category Screen

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			# Cooking Appliance	+	Top Loader		
			器 Air Conditioner	+	Front Loader	3	
	Error Code Summary		器 Monitor	+	Dish Washer		
	Test Mode Directions				Laundry Dryer		
	# Most Viewed	+	🛚 Commercial Display	+	器 Cooking Appliance		+
	# New Articles	++	器 Vacuum Cleaner	+	器 Air Conditioner		+
			88 Projector	+	# Monitor		+

Outline

Access to the Symptom contents by Product.

- 1. Switch to Product Category List Screen.
- 2. Select the Product.
- 3. Select the Product Sub-Category

3. Category

Menu Name : Category Search

Access : GSFS Mobile / GSCS Mobile

Product Category Screen



- 1. View Symptoms of selected Product.
- 2. View Sub-Symptoms of selected Symptom.
- View all articles related to the selected Sub-Symptom. Click on the article to view its contents

4. Favorite

 Menu Name : Favorite
 Access : GSFS Mobile / GSCS Mobile

Favorite Screen



4. Favorite

Menu Name : Favorite	Access : GSFS Mobile / GSCS Mobile
Favorite Screen	



- 1. Model will show you the list of Models you've added as your Favorite.
- 2. Under History, you can see up to 20 Service bulletins and Articles that you recently clicked on

Mobile GSFS+/M-GSCS (iOS) now has two separate links for download.

Download BOTH links prior to log in.

For iOS, please use BOTH the below links for download:

https://gsfsplus-america.lge.com/gsfsMobileIOS.jsp https://gsfsplus-america.lge.com/gscsMobileIOS.jsp

With iOS, you may see two separate app icons on your device screen.

Use the icon titled GSFS-plus to log in.

When GSFS-plus opens, click on the GSCS icon within GSFS-plus.



NOTE: It's important BOTH links are downloaded prior to log in.

NOTE: If you are downloading to iOS for the first time, the app may be locked out or "untrusted" because it's not from the Apple store. You must go into your settings "General" then "Device Management" and "trust" LG Electronics.